

TROY CLARK

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SENIOR INFRASTRUCTURE CONSULTANT | SOLUTIONS ARCHITECT

Cloud Transformation • Microsoft 365 • Azure • Cybersecurity • Infrastructure Architecture
• Managed Services

PROFESSIONAL SUMMARY

Senior Infrastructure Consultant and Solutions Architect with 33+ years of experience designing, implementing, and securing infrastructure for SMB, enterprise, healthcare, and hosted environments. Expertise spans Microsoft 365, Azure, virtualization, networking, cybersecurity, disaster recovery, and managed services. Proven success supporting 10,000+ users, managing 2,500+ endpoints, delivering 2,800+ Microsoft 365 migrations, and leading more than 1,000 security and compliance initiatives. Trusted advisor to executives and business owners, aligning technology strategies with business goals while improving security, reliability, and operational efficiency.

CORE SKILLS

Microsoft 365 | Azure | Entra ID | Windows Server | VMware | Hyper-V
Network Architecture | Cisco | SonicWall | VPNs | Cybersecurity
Disaster Recovery | Business Continuity | Cloud Migration
Managed Services | Infrastructure Modernization | IT Strategy

PROFESSIONAL EXPERIENCE

Senior Infrastructure Engineer / Consultant

Managed Services Provider (MSP) | October 2017 - Present

- Serve as strategic technology advisor for multiple organizations across diverse industries.
- Design and deliver Microsoft 365, cloud, cybersecurity, networking, and infrastructure solutions aligned with business objectives.
- Lead server migrations, virtualization projects, cloud adoption initiatives, security remediation efforts, and disaster recovery planning.
- Manage technology projects exceeding \$150,000 annually while coordinating vendors, stakeholders, and implementation teams.

Key Results

- Delivered 2,800+ Microsoft 365 migrations and modernization projects.
- Completed 1,000+ security, compliance, and risk mitigation engagements.
- Executed Azure migration and cloud transformation initiatives.

- Helped drive 45% business growth through technology consulting and managed services expansion.

Senior Systems Engineer | Zone Manager | VoIP Manager

ScoNet / Obacks (MSP & Hosting Provider) | April 2008 - April 2017

- Supported over 500 business clients throughout Texas in MSP and hosted environments.
- Led infrastructure deployments involving networking, servers, hosting, disaster recovery, and virtualization technologies.
- Managed regional engineering operations and technical teams supporting multiple markets.
- Designed and launched commercial VoIP solutions and related service delivery processes.
- Partnered with executive stakeholders to modernize infrastructure and improve service delivery.

NOC Engineer / NOC Account Manager

AT&T Wi-Fi at Wayport | September 2005 - November 2007

- Managed enterprise wireless operations and customer-facing service delivery activities.
- Coordinated change management, escalations, and major incident response processes.
- Served as primary liaison between customers, vendors, and technical teams.
- Helped maintain service availability across large-scale wireless deployments.

ADDITIONAL EXPERIENCE

Network Operations Manager | Etremetix | 2001-2005

Senior Technical Specialist / Windows Administrator | Velocity Express | 2000-2001

Technical Coordinator / Team Lead | Shell Services / Royal Dutch Shell | 1998-2000

TECHNICAL ENVIRONMENT

Microsoft 365, Azure, Exchange Online, Entra ID, Windows Server, Active Directory, VMware, Hyper-V, Linux, SQL Server, MySQL, Cisco, SonicWall, VPN Technologies, Cloud Hosting, VPS, Dedicated Hosting, ConnectWise, N-able, RMM Platforms, Disaster Recovery, Business Continuity, Infrastructure Monitoring.

EDUCATION

Southern Methodist University (SMU)

Dallas, Texas